



DINNINGTON FIRST SCHOOL

Sycamore Avenue
Dinnington
Newcastle upon Tyne
NE13 7JY
Telephone: 01661



Head Teacher: Mrs. Caroline Ash

e-mail: admin@dinnington.newcastle.sch.uk

Dear Parents and Carers,

At the end of last year we asked you to complete a questionnaire in order to inform us on what you think we do well and how you feel we could improve. We received 120 responses which I have summarised below.

Throughout this year we will endeavour to build on the positive comments that we received and improve where necessary.

My child is happy at this school	98% Strongly agree / agree
My child feels safe at this school	96% Strongly agree / agree
The school makes sure its pupils are well behaved	94% Strongly agree / agree
My child has been bullied and it has been dealt with effectively	7% Yes 93% Not applicable
School makes me aware of what my child will learn	93% Strongly agree / agree
When I have raised concerns they have been dealt with	49% Yes 43% not applicable 8% No
The School has high expectations of my child	82% Strongly agree / agree
My child does well at this school	95% Strongly agree / agree
The school is well led and managed	90% Yes
The school lets me know how well my child is doing	79% Strongly agree / agree
There is a good range of subjects available to my child	93% Strongly agree / agree
My child can take part in clubs and activities	98% Strongly agree / agree
The school supports my child's wider personal development	83% Strongly agree / agree 8% do not know
I would recommend this school to another parent	95% Strongly agree / agree



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The areas that you feel we could improve have been considered carefully. We have already made some changes and will continue to work to improve on these areas throughout the year ahead.

We have also decided to hold a parent forum every half term in order that you can share any concerns or offer support to school. More information on this will follow shortly.

You Said	We did / We will ...
More advance notice of events would be useful. Communication could improve further.	<ul style="list-style-type: none">• We have sent out diary dates ahead of this year and will update these regularly.• We will avoid any changes to the diary wherever possible• A notice board will be placed at the front of school with a copy of the school diary• New updated website later this year• More regular newsletters• A member of staff will be on the yard, where possible, at drop off / pick up so please approach them – they will be happy to chat• Parent forum (half termly)
The phone is not always answered.	<p>The admin team are extremely busy and are sometimes dealing with issues in school however;</p> <ul style="list-style-type: none">• We have employed extra office staff and if your call can not be answered straight away the team will listen to messages within the hour and respond as soon as possible• We have also introduced a new email specifically for parents/carers so that nothing can be missed -this is checked regularly throughout the day. You should receive a response within 3 working days. <p>Contactus@dinnington.newcastle.sch.uk</p>
The classroom door does not always open / close on time.	<ul style="list-style-type: none">• We have introduced a school buzzer in the morning in order that everyone is clear on the timings
More Forest School please.	<ul style="list-style-type: none">• All children will receive 'Woodland Learning' every week.• This is linked to the wider curriculum in order to build on learning in the classroom



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Allow children to choose on the day if they would like packed lunch or school dinner	<ul style="list-style-type: none">• We are unable to accommodate this as the cook needs to know in advance for her food orders.
More communication of how children are doing between parent consultation meetings.	<ul style="list-style-type: none">• We do have an open door policy so please come to the front desk if you need to speak to someone or make an appointment to see your child's teacher• We will consider how we can add further updates throughout the year
More activities and playtime and lunchtime and some that are not sport	<ul style="list-style-type: none">• We continue to invest in outdoor resources and listen to the children's viewpoints• Lunchtime supervisors are receiving dedicated training to develop our lunchtime provision.• There will provision for dressing up / drama and quieter areas• New climbing wall
More clubs / activities	<ul style="list-style-type: none">• As well as our enrichment afternoons we have now introduced a further variety of lunchtime and after school clubs
More support for children with Special Educational Needs	<ul style="list-style-type: none">• The Local Authority have introduced a team of Special Educational Need specialists who are now available to support in schools• The school nurse is available for appointments in school every fortnight• Our Special Educational Needs Co-ordinator (SENDCo) (Mrs Yates) has more dedicated time to support children with SEND and their families. Please get in touch if you would like to arrange a meeting to discuss your child. Contactus@dinnington.newcastle.sch.uk
Reintroduce bikeability	The local authority removed this however we are looking for a way to provide this later in the year.



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There were many comments about what you feel we are doing well which were lovely to hear. These have been forwarded to the staff. Here are just a few...





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Thank you for your continued support.

Kind regards

Mrs Ash

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